

# GDPR

GDPR is a new set of laws brought in by the European Union in May 2018. The following information is relevant to those of you who are governed by the laws of the EU.

In compliance with GDPR you have the following rights:

## **The Right To Access**

You have the right to request access to any of your personal data that we have stored, and ask how your data is used by our company after it has been gathered. We must provide a copy of the personal data free of charge in electronic format.

For more information, please read our Privacy Policy.

## **The Right To Be Forgotten**

If you are no longer a customer of ours, or if you withdraw your consent from our company to use your personal data, then you have the right to have your data deleted.

Anyone who unsubscribes from any of our newsletters or email update notifications, will immediately cease receiving emails from us. In addition, we periodically completely delete all data from those who unsubscribe on a weekly basis.

If you wish to contact us further about having your data deleted, simply write to us:

[info@feldenkraissshop.com](mailto:info@feldenkraissshop.com)

## **The Right To Data Portability**

You have the right to transfer your data from our website to any other service provider. You may do this by looking up your details (see 'The Right To Access' above) and transferring those details. Or you may contact our customer support if you have other requests.

## **The Right To Be Informed**

This relates to your right to be informed about any gathering of data.

Here we are informing you of how we gather data:

To opt into one of our newsletters, we collect your name and email address. If you are a member of one of our products, we'll also collect a username and password for you to use. We also store the date that you joined. We need to store this as proof that you gave consent to optin to our newsletter.

You may unsubscribe at any time by clicking the unsubscribe link that is contained in every one of our newsletters.

### **The Right To Have Information Corrected**

Should you wish to update/correct your information with us, simply write to us:

[info@feldenkraisshop.com](mailto:info@feldenkraisshop.com)

### **The Right To Restrict Processing**

You may request that your data is not used for processing. Data can remain in place without being used, or can be deleted at your request.

### **The Right To Be Notified**

If there has been a data breach which compromises your personal data you will be informed within 72 hours of us first having become aware of the breach. We use SiteLock security, a 3rd party service, to monitor for breaches.